

# Yui Chi Tiffany Lo

SOFTWARE ENGINEERING + GRAPHIC DESIGN

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## EDUCATION

Boston University  
BA in Computer Science  
Minor in Graphic Design

Kilachand Honors College  
3.84 GPA — Magna Cum Laude

## SKILLS

### PROGRAMMING LANGUAGES

Java / Python / Perl / JavaScript  
(Backbone, AngularJS, React) /  
HTML / CSS / SQL / noSQL

Agile / Android app development /  
Databases / Git / Perforce

### GRAPHIC DESIGN

Photoshop / Illustrator / InDesign /  
Flash / AfterEffects / Sketch

Typography / Data visualization /  
Information Architecture /  
Bookbinding

## EXPERIENCE

### Senior Software Developer (Full-stack) @ athenaHealth

July 2016 – Present  
Boston, MA

- \* Developing athenaClinicals for Hospitals (cloud-based electronic health record software) in Perl + Python + JavaScript (Backbone, React).
- \* Built complex hospital pharmacy + fulfillment workflows from the ground up, scaling from six hospitals to 100+ hospitals across the U.S.
- \* Designed and built infrastructure to support automated charge capture for medication administrations, achieving a 90% automatic charge capture rate.
- \* Profiled and improved performance across the stack.
- \* Led cross-team and cross-product initiatives to improve pharmacist and automated charge capture workflows.
- \* Regularly making legacy code more modular, unit-tested, maintainable, and well-documented.
- \* Coordinating closely with UX designer, clinicians, and analytics to refine designs/specs and define measurable metrics for features.

### IT Intern @ Aloha Pacific Federal Credit Union

June 2015 – August 2015  
Honolulu, HI

- \* Developed company intranet prototype using Microsoft Sharepoint and custom solution built on a MEAN (Mongo/Express/Angular/Node) Stack.

### Course Assistant (CS111 — Intro to CS) @ Boston University

September 2013 – December 2014  
Boston, MA

- \* Assisted in weekly lab sections to help students reinforce concepts.
- \* Held office hours to tutor over 350 students enrolled in course on programming fundamentals and Java/Python.

### Design Intern @ fluid. (Now PwC Experience Center Hong Kong)

July 2014 – August 2014  
Hong Kong, China

- \* Designed brand collateral and web/app user interfaces for clients ranging from large businesses to non-profit organizations.
- \* Worked on award-winning Hotel Jen branding + launch project for a multi-national chain of hotels.
- \* Assisted with web development in ongoing digital projects using modX CMS.

### Technical Assistant @ City University of Hong Kong

Department of Mechanical and Biomedical Engineering  
Hong Kong, China 5/2014 – 6/2014

- \* Worked on the "Future Smart Home: An Integrated Platform for Home Automation" project.
- \* Developed an Android application for phone/tablet users to interface with custom smart home automation system.